Privacy Policy

MessageOk s.r.o., ID: 04222245, with registered office at Jaurisova 515/4, Michle, 140 00 Prague 4 (hereinafter referred to as "Provider") processes personal data in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016, General Data Protection Regulation ("GDPR") and other legal regulations of its customers who, on the basis of their consent to the General Terms and Conditions, have registered on the Provider's website (i.e. messageok.com) in order to use the Provider's services (hereinafter referred to as "Users").

The personal data managed by the Provider include, in particular: name and surname, e-mail address and telephone number, based on the data provided by the data subject. These data are processed because they are necessary for the performance of the contract between the Provider and the data subject.

The Provider is entitled to use the subject's personal data for the purpose of fulfilling the contract or legal obligations. It is also entitled to use the personal data to inform about the activities and services of the Provider that are the subject of the concluded service contract or about other activities and services of the Provider, based on legitimate interest on the basis of a balancing analysis.

The Provider will process personal data manually and automated directly through its authorized employees and through processors authorized by the Provider on the basis of contracts for processing personal data (most often accounting, legal services, etc.). These authorised processors are carefully selected on the basis of contractual guarantees and can only carry out processing on the basis of a data processing contract. In some cases, data may be transferred outside of the EU (most commonly cloud services from the relevant suppliers, such as data storage).

We process the data subject's personal data jointly with these suppliers:

- Google (https://cloud.google.com/terms/data-processing-terms, https://cloud.google.com/terms/data-processing-terms/partner/) as a data repository.
- Amazon Web Services (https://www.amazon.com/gp/help/customer/display.html?nodeld=468496, https://aws.amazon.com/compliance/data-privacy-fag/) as cloud service provider.

The Provider is entitled to process the personal data for the entire duration of the provision of services and for up to 10 years after the end of the contract for legal, archiving and legitimate interests of the Provider and only to the extent that it can be used for the exercise or defence of legal claims.

The data subject has the right to access, rectify or erase his/her personal data processed by the Provider, or to restrict processing, and the right to object to processing. The aforementioned can be done directly through the web administration at https://app.messageok.com.

The data subject also has the right to obtain from the Provider the personal data concerning the data subject which the data subject has provided to the Provider. Upon request of the data subject, the Provider shall provide the data subject with the data without undue delay in a structured, commonly used and machine-readable format or, at the request of the data subject, to another clearly identified controller. This right shall not apply to personal data which are not processed by automated means.

If the data subject considers that his or her personal data is being unlawfully processed, he or she may lodge a complaint with the supervisory authority, which for the territory of the Czech Republic is the Office for Personal Data Protection (www.uoou.cz).

Contact details of the Provider

MessageOk s.r.o. ID: 04222245 Jaurisova 515/4, Michle, 140 00 Prague 4

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